

WELCOME



CHESTERS STABLES
AT HADRIAN'S WALL

MAKE YOURSELF AT HOME

Welcome to your new home away from home. A place of tranquillity, of adventure, of new memories. A place where you can get back to the real you.

From the sumptuous deep pile carpets to the toe-warming fireplaces, Chesters Stables is a true rural retreat. During your time here, you can experience complete peace and privacy in the heart of Northumberland.

No matter how you choose to spend your stay with us, rest assured that Chesters Stables will fill every moment with memories you'll treasure forever.



Rachel Harrison
Owner



CONTENTS

FIRST THINGS FIRST	04
AT YOUR CONVENIENCE	06
THE SETTING	08
CHESTERS STABLES	10
MATFEN HALL HOTEL	12
GO EXPLORE	14
FOR THE KIDS	26
USEFUL INFORMATION	28



FIRST THINGS FIRST

Put your feet up, relax and enjoy, but do please follow a few simple rules that we have put in place to ensure future visitors can do the same.

Our dedicated team have worked hard to make sure your Stable Suite is a cosy, comfortable and safe environment. We kindly ask that you familiarise yourself with your Stable Suite by reading the operational information opposite. If you are unsure on how to use any of the facilities within your Stable Suite or have any questions at all, please contact Reception and a member of our team will be happy to help.

Each stable suite is equipped with a telephone for convenience, we fully appreciate that phone signal can often be problematic in the country. To contact our reception team please dial extension number 200.

PLEASE DO

RELAX

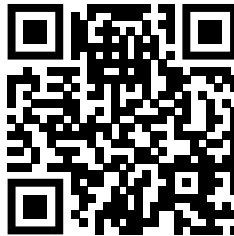
Our aim is for all of our guests to leave us feeling well-rested and relaxed. During your stay with us we recommend that you take the time to explore our peaceful countryside surroundings and unwind in your spacious suite.

CONTACT US

Our guests are at the heart of everything we do, so if you have any questions or if there is anything at all we can do to make your stay with us more enjoyable, please contact our reception team on 01661 886 500 or dial extension number 200. You can also email us directly at info@matfenhall.com

The WiFi password is: walwickhall

Keep up to date and explore more by downloading the Walwick Estates App here:



EXPLORE

Chesters Stables is perfectly located to explore all that the beautiful county of Northumberland has to offer, from world heritage sites to hidden natural beauty spots. Please see page 14 for information on local attractions you can explore during your time with us.



PLEASE DON'T

PARKING AND DROP OFF

We offer free on-site parking for all guests of Chesters Stables. Please don't park anywhere other than the allocated spaces. For disabled access and drop off, please drive into the main courtyard. **Please refrain from parking in our main courtyard.** Once you've unloaded your luggage, please park in one of our three car park areas: A, B or C. You can access Car Park C by exiting the stable block and re-entering using the separate driveway and following the signs. Please refrain from parking on the road.

DOGS

We offer four dog-friendly Stable Suites to accommodate four-legged members of the family. Please keep dogs on a lead when exploring our grounds and always clean up after them using the bin provided. For safety purposes, we also ask that you do not leave your dog alone in your Stable Suite at any time.

Guests are asked to adhere to the guidelines listed in the terms and conditions regarding dogs on furniture as failure to comply will result in excess cleaning charges.

SMOKING

We operate a strict no smoking policy in Chesters Stables. Smoking is only permitted in designated outdoor smoking areas, which have been clearly marked for your convenience.

IN YOUR STABLE SUITE

WIFI

Complimentary WiFi is available in all rooms and public areas throughout Chesters Stables. The password for our WiFi is 'walwickhall'. Please be aware due to the nature of the building and its rural location and your network coverage you may experience issues with reception. We would recommend where possible to use WiFi calling on your phone. Please also note that whilst we have the fastest possible WiFi in this area, that speeds may be reduced at peak times.

SECURITY

Each Stable Suite has been fitted with a safe. This is located in a bedroom wardrobe. Please follow the instructions provided. If you forget your code or are unsure how to use your safe please contact Reception.

DOCTORS

In the event of an emergency please dial 111 and seek advice from the operator.

VET

Our nearest vet is Orchard House Veterinary Centre based in Hexham. You can contact them on 01434 607 677.

FIRE

In the event of a fire, please leave your Stable Suite and ensure all windows and doors are closed to contain the fire. Each Stable Suite is fitted with a fire blanket and a multi fuel extinguisher. These are both located in the kitchen. Please note, penalties for mis-use of the fire equipment will apply.

REFUSE COLLECTION

There are three bins in your Stable Suite. One is for general waste, one is for mixed recycling waste, and one is for mixed glass bottles. If your bins are full, please empty them into the larger bins located at the rear of the stable block in Car Park C. **We ask guests to empty bins into the larger bins at the end of their stay as outlined in the terms and conditions. Failure to comply will result in an additional charge.**

AT YOUR CONVENIENCE

Do as much or as little as you want to - we're here to make your visit as enjoyable as possible.



OUT AND ABOUT

The reception team at Matfen Hall are more than happy to help you plan memorable days out during your stay, including organising local tour guides and activities. To make things even easier for you, we've also provided a selection of leaflets in your welcome pack containing a number of picturesque nearby walking routes suitable for all ages and abilities.

If you require any directions to a local attraction or have any questions about nearby events or activities, please contact the reception team at Matfen Hall on 01661 886 500 or dial extension number 200. You can also email us directly at info@matfenhall.com.



THE SETTING

Nestled within the beautiful Northumberland countryside, our setting is guaranteed to transport you to a world away from the norm. Step outside your Stable Suite and take the time to explore our stunning grounds and surroundings, where you'll discover an abundance of breathtaking scenery, local wildlife, cultural gems and fascinating world heritage sites. All on your doorstep.

A range of activities can be also enjoyed within easy reach of your Stable Suite, be it shooting, fishing or horse-riding. We're also lucky enough to have some of the most fascinating history that Northumberland has to offer right on our doorstep. Step back in time and explore the history behind Hadrian's Wall, one of England's greatest landmarks, or pay a visit to Chesters Roman Fort, the most complete Roman cavalry fort in the country. Slightly further afield sit the Northumberland coast, the Scottish borders, the North-East's vibrant capital Newcastle upon Tyne and, just past our estate, you can find Kielder, the UK's largest natural reservoir. However you choose to spend your time with us is entirely up to you. But one thing is for certain - you won't be short of things to see.





08-09



CHESTERS STABLES

Chesters Stables offers eight luxury Stable Suites, each benefiting from a private terrace area, planted with English garden classics. From generous mezzanine floors with large glass frontages to original stable detailing dividing the living space, each Stable Suite is unique in design and individual in taste.

While elements of the Stable Suites are unconventional, inside everything you'd expect from a luxury bolt-hole come as standard; king-sized bedrooms all with en-suite baths, living areas with toe-warming open fireplaces and wood-burning stoves, a country-style kitchen with dining areas where guests can rustle up leisurely breakfasts or intimate candlelit meals. Add to this list washing machines, tumble dryers, dishwashers and you'll start to see we've thought of everything you'll need to feel like you're at home, albeit a very well designed one.

Contemporary in design, the Stable Suites boast sumptuous sofas, warm tones, deep-pile carpets and generous use of marble, which are all designed to create a homely ambience and leave you wanting to stay for longer.



BRINGING CHESTERS BACK TO LIFE

These fully renovated Stable Suites started life in 1891 as part of the Chesters Estate. Reborn in 2018, these 1, 2, 3 and 4 bedroomed Stable Suites now rest amongst grassed and wooded grounds owned by the Walwick Estate Group, who also own Matfen Hall.

200 YEARS IN THE MAKING

Chesters Stables were originally built as an extension of Chesters House, an 18th century country mansion. Chesters House was built for John Errington of Walwick Grange in about 1771, and was eventually inherited by John Clayton in 1822. Clayton was the town clerk for Newcastle upon Tyne and a keen antiquarian. He went on to excavate the ruins of Chesters Roman Fort and then, in 1855, buy more than 20 miles of land along the west Hadrian's Wall to protect it for the first time. Up until then the locals had been removing stones from the wall for their own building projects. Clayton went on to rebuild large sections of the wall to the standard we see today.

Architect Norman Shaw extended Chesters House in 1891, building five two-storeyed three-bay wings and a stable block, now known as Chesters Stables. The stables were originally designed as stabling with groom's accommodation around a courtyard. Many of its original equestrian features have been preserved to this day to keep the essential character of the building.



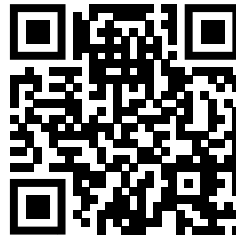
MATFEN HALL HOTEL

Part of the Walwick Estates Group, Matfen Hall is the ideal destination to stay, dine and unwind. Only 15 minutes away from Chesters Stables, this magnificent country estate boasts 65 beautiful bedrooms, a range of exquisite dining options and impressive golf facilities, while a harmonious spa is the perfect place to relax.

A private chauffeur service* offers you the opportunity to explore our country house hotel during your stay and discover a range of restaurants, bars and lounges. Explore The Retreat, our tranquil spa, or challenge yourself on our championship-level golf courses before we chauffeur you back to your self-catering suite.

*Our chauffeur service is subject to availability and must be booked in advance.

As a guest of Chesters Stables, you can book any Matfen Hall experience by dialling 200 from your suite or by using the Walwick Estates App. To download it, please scan the QR code below:



INDULGE YOUR SENSES

From five star dining experiences in Emerald Restaurant to steak and seafood classics beneath the glass ceiling of Cloisters Restaurant and Bar, our country house hotel offers memorable dining. Join us for breakfast amongst the stunning architecture of our original courtyard or for a relaxing lunch in Needham Bar.

Guests of Chesters Stables can also savour a distinctive Afternoon Tea in The Orangery, our dedicated tea lounge, where a highly-finished selection of finger sandwiches, decadent cakes and delicious scones can be accompanied by your choice of Newby Tea, Cafe Du Monde Coffee or Laurent-Perrier Champagne, alongside views of our unique parkland.



RELAX ON YOUR TERMS

Whether your idea of relaxation is a harmonious spa treatment delivered by skilled therapists, enjoyable challenges on our impressive golf courses or a bespoke wine tasting experience in our charismatic cellar, you'll find what you need during your visit to Matfen Hall.

With a range of stylish bars and restaurants to explore and enchanting gardens to discover, time spent in our magnificent estate create unforgettable memories.

GO EXPLORE

Chesters Stables is the ideal base for exploring the beautiful county of Northumberland. Voted National Park of the Year 2018, Northumberland is filled with history, ancient castles, rolling hills, unrivalled scenery and friendly market towns and villages. With a cultural heritage all of its own, there's lots to see and do whether you're here for a short break or longer stay.

Chesters Stables may be within easy reach of the lively Newcastle upon Tyne, but our local Northumberland countryside is a million miles from city life. As one of the most sparsely populated areas in Britain, our surroundings offer peace and tranquillity at every turn.

Whether you're looking for adventure, history or relaxation, you've come to the right place.



ON FOOT

With its vast landscapes and breathtaking scenery, Northumberland is an endlessly varied and beautiful county that's best explored on foot. Step outside the door of your Stable Suite to discover a variety of picturesque walking routes suitable for all abilities, some of which you can find in leaflets contained in your welcome pack.



YOUR FOUR-LEGGED FRIENDS

Our four pet-friendly Stable Suites mean man's best friend can come and enjoy a little luxury too. In return for their best behaviour, we've left a doggy welcome pack in your Stable Suite complete with a bowl, bed and tasty treats to help them feel at home.

It's important we protect our other guests and local wildlife, so please keep your dog on a lead when exploring our grounds and always clean up after them. We have provided a small selection of waste bags for your convenience. For safety purposes, we also ask that you do not leave your dog alone in your Stable Suite at any time.

Umbrellas can be found in your stable suite.

Please do not allow dogs on the furniture or in the beds. Guests are asked to adhere to the guidelines listed in the terms and conditions regarding dogs on furniture as failure to comply will result in excess cleaning charges.

HADRIAN'S WALL

84 miles long, nearly 2000 years old, a UNESCO World Heritage Site - and right on our doorstep. Hadrian's Wall gives a fascinating insight into our Roman heritage. Set in the stunning local landscape of rolling hills and wide skies it really is an inspiring sight to behold. Whatever your reason for visiting Hadrian's Wall, be it to discover its history, admire the unique landscape, take on the challenge of walking-the-wall, or just the chance to 'see it up close and personal', we have hand-picked experienced guides ready to assist. For around

three centuries, Hadrian's Wall was a vibrant, multi-cultured frontier sprawling almost 90 miles coast-to-coast. Built by a force of 15,000 men in under six years, it's as astounding today for its sheer vision as it is for its engineering. Milecastles, barracks, ramparts and forts punctuate a diverse landscape that provides a dramatic backdrop. However you discover it, Hadrian's Wall is a unique, must-see monument and a remarkable place to experience.

Distance from Chesters Stables: 0 mile



CHESTERS ROMAN FORT

See what life was like at one of the Roman Empire's most northern outposts. Built just after Hadrian's Wall was completed in AD 123, Chesters Roman Fort is the most complete Roman cavalry fort in Britain and is located just a short walk down the road from Chesters Stables. Wander around the unusually well-preserved baths, steam room and officers' quarters. before discovering an amazing collection of Roman objects and inscriptions in the museum that were found at the fort and along Hadrian's Wall.

Distance from Chesters Stables: 0 mile

NORTHUMBERLAND NATIONAL PARK

Voted National Park of the Year 2018, Northumberland is the least populated of all the National Parks and home to England's cleanest rivers, clearest air and darkest skies. Northumberland boasts an abundance of beautiful landscapes, activities and wildlife to explore, ensuring you'll never be short of something to do. Immerse yourself in history at Hadrian's Wall, enjoy some retail therapy in the local market towns and villages, or simply relax and get back to nature with a walk through one of the many peaceful woodlands.

Distance from Chesters Stables: 0 miles



HEXHAM

Hexham is a vibrant market town, often considered the jewel in Northumberland's crown. Hexham has an abundance of historical and cultural attractions for visitors to enjoy, including Hexham Abbey, which has been a place of Christian worship since AD674. Stroll down to the bustling market place or visit Hexham's large selection of art galleries that showcase the town's thriving artistic community. If the weather permits, take time to enjoy a gentle walk in the picturesque Tyne Green Country Park or along the beautiful banks of the river.

Distance from Chesters Stables: approx 5 miles

HEXHAM OLD GAOL

The Hexham Old Gaol is the earliest documented purpose-built prison in England. Positioned in the centre of town, Hexham Old Gaol was built between 1330 and 1333 and was used as a prison for almost 500 years. Today it houses a museum where you'll find interactive displays on archaeology, costumes, armour and textiles, as well as a range of family-friendly activities to enjoy.

Distance from Chesters Stables: approx 6 miles

HEXHAM ABBAY

Hexham Abbey has been a place of Christian worship since AD674 and today presents 1,300 years of its history as a priory and parish church in the very centre of the thriving market town of Hexham. With many fascinating exhibits and hands-on experiences to enjoy, Hexham Abbey is ideal for all ages.

Distance from Chesters Stables: approx 7 miles

AYDON CASTLE

Just a stone's throw away from Hadrian's Wall lies Aydon Castle, one of the finest and most unaltered examples of a 13th century English manor house. Set in beautiful and secluded Northumberland woodland, Aydon Castle is over 900 years old and boasts a fascinating history for visitors to discover.

Distance from Chesters Stables: approx 8 miles

CORBRIDGE

Filled with history and charm, Corbridge is one of the prettiest places to visit in the county. Wander along the quaint streets as you explore the village's artisan bookshops, art galleries, family-run bakeries and boutiques that boast beautifully decorated fronts.

Distance from Chesters Stables: approx 9 miles

THE SILL

The Sill is a National Landscape Discovery Centre in Northumberland National Park, built to excite and inspire people of all ages to explore the landscape, history, culture and heritage of Northumberland. The Sill features exhibitions, learning and event spaces, a local food café, a world-class Youth Hostel and a shop specialising in local crafts and produce.

Distance from Chesters Stables: approx 10 miles

VINDOLANDA

With unique exhibits and live archaeology to watch, an unforgettable day out awaits at Vindolanda. Formerly a key military post on the northern frontier of Britain, Vindolanda is the home of Britain's 'Top Treasure' - the Vindolanda Writing Tablets - and is one of Europe's most important Roman archaeological sites, with live excavations taking place every year. The recently-refurbished on-site museum provides a breathtaking exploration of the Trust's ongoing discoveries and accounts of Roman life.

Distance from Chesters Stables: approx 11 miles

HARESHAW LINN WATERFALL

Take a magical walk to Hareshaw Linn, where you'll cross no less than six bridges to reach the beautiful nine-metre high waterfall. The waterfall is set in fantastic ancient woodland, where you'll also find plenty of rare plant life and wildlife such as red squirrels, great spotted woodpeckers, wood warblers, badgers and Daubenton's bats.

Distance from Chesters Stables: approx 12 miles

BELSAY HALL, CASTLE & GARDENS

With so much to see and do, a trip to Belsay is one of the best value family days out in the North East of England. Admire the beauty of the Grand Grecian Hall, inspired by a honeymoon trip to Athens, before losing yourselves in Belsay's twenty acres of stunning gardens. The castle's vast Northumberland surroundings can also be enjoyed from the top of the 14th-century tower, also known as 'Pele tower'. Beautiful gardens, impressive architecture and stunning views all in one place makes the castle a must-see on any visit to Northumberland.

Distance from Chesters Stables: approx 15 miles

WALLINGTON HALL

Wallington is a Grade I listed building located near the village of Cambo. It has been owned by the National Trust since 1942, after it was donated complete with the estate and farms by Sir Charles Philips Trevelyan, the first donation of its kind. A family home for over 300 years, the house is full of beautiful furniture, family paintings, treasured collections and quirky curiosities to see. And, with over 13,000 acres to explore, there's plenty of walking or cycling to enjoy on the Wallington estate too; it even has a new 'Dragon' cycle trail, designed with families in mind.

Distance from Chesters Stables: approx 15 miles

WHEELBIRKS ICE CREAM PARLOUR

Wheelbirks is a firm favourite with locals. Their award-winning ice cream is made on the farm and offers an abundance of experimental and creative flavours, which have ranged from coffee and croissant to garlic and balsamic vinegar! The farm is also open to the public so you can meet the cows that make Wheelbirks' ice cream so special.

Distance from Chesters Stables: approx 16 miles

PRUDHOE CASTLE

Prudhoe Castle was built in the late 11th century to restrict Scottish expansionism. It withstood two sieges led by William the Lion and later resisted further attacks during the Wars of Independence, ultimately becoming the only castle in Northumberland never to be taken by force by a Scottish army. It stands in a picturesque location on a wooded hillside overlooking the River Tyne.

Distance from Chesters Stables: approx 17 miles



KIELDER WATER & FOREST PARK

Winner of 'England's Best Tourism Experience' at the VisitEngland awards, Kielder Water and Forest Park offers a range of attractions for visitors to enjoy. The Park is home to Europe's largest man-made lake and England's largest forest, making it perfect for individuals or families who love nature, water sports, exploring, walking, cycling and much more. Kielder Water and Forest Park is situated just short drive from Chesters Stables - simply ask at Reception for directions and our team will be happy to help.

Distance from Chesters Stables: approx 24 miles

KIELDER OBSERVATORY

At an impressive 572 square miles, Northumberland International Dark Sky Park is Europe's largest area of protected night sky and officially England's best spot to enjoy star gazing, having been awarded Gold Tier designation by the International Dark Sky Association. Located in the heart of Northumberland International Dark Sky Park is Kielder Observatory, where you can explore the night sky using their incredible telescope. With an exciting programme of astronomical events throughout the year, there's something for all ages to enjoy.

Distance from Chesters Stables: approx 28 miles

NEWCASTLE UPON TYNE

Newcastle upon Tyne is one of England's friendliest cities and offers visitors a host of cultural experiences to enjoy, including museums, art galleries, theatres and sporting arenas. Admire Grey's Monument, stroll over the Tyne Bridge, let your imagination run wild at Centre for Life or venture out a bit further and spend a day at Gateshead's Metrocentre, Europe's largest shopping and leisure centre. Don't forget to look out for the iconic Angel of the North, the pride of the North East for more than 2,000 years.

Distance from Chesters Stables: approx 20 miles



BOLAM LAKE

Situated in the heart of the countryside, Bolam Lake is surrounded by historic landscapes and dramatic views. It has lakeside, woodland and open grassed areas for all to enjoy with an attractive lakeside walk accessible for wheelchairs and pushchairs. A very popular spot for walkers, cyclists and horse riders.

Distance from Chesters Stables: approx 20 miles

DURHAM

The beautiful city of Durham is a historical treasure trove, with castles nestle in riversides, parks thriving with deer, and museums radiating with industrial heritage. Bring your map to visit Durham County and the North Pennines where there are miles of heather-carpeted dales to explore, or visit the city's world-famous Durham Cathedral, which together with the adjacent Castle forms a UNESCO World Heritage Site. Sports fans won't short of things to do in Durham either – the city is 'cricket mad', especially when The Ashes come to town!

Distance from Chesters Stables: approx 37 miles

THE ALNWICK GARDEN & CASTLE

The Alnwick Garden is one of the world's most extraordinary contemporary gardens. The Duchess of Northumberland's vision for a forgotten plot is now a truly 21st century experience full of imagination, inspiration and fun. With a collection of over 4,000 plant varieties to discover, thousands of seasonal blooms, spell-binding water sculptures and one of the world's largest tree houses – there is plenty to surprise and delight. While you're there, why not pay a visit to the famous Alnwick Castle too, one of the largest inhabited castles in England. Built as a medieval fortress, and owned by the Percy family for over 700 years, today it is known as home to the Duke and Duchess of Northumberland as well as a filming location for Harry Potter and Downton Abbey.

Distance from Chesters Stables: approx 39 miles

GO EXPLORE - ACTIVITIES

GOLF

With a number of courses as beautiful as the stunning scenery surrounding them, head to our sister estate, Matfen Hall, and enjoy challenging, Championship Northumberland golf courses at Matfen Park. A wonderful place to play for both novices and pros alike, choose to spend the afternoon visiting the Driving Range or Par-3 area, or dedicate a morning to playing its diverse and beautiful landscape.

www.matfenhall.com/golf

Distance from Chesters Stables: approx 10 miles

JAMES STOKOE TYNE RIVER FISHING

James Stokoe – winner of BBC's fishing programme Earth's Wildest Waters – has fished on the Tyne River since the age of 13. In the last 20 years, he's watched it grow from strength to strength. We're pleased to be able to offer our guests guided days fishing on the phenomenal warden stretches of this River.

james@jamesstokoeffishing.com



HORSE RIDING

Explore the beautiful scenery of Northumberland on horseback. There's a number of riding schools near Chesters Stables for all ages and abilities to enjoy.

The Sinderhope Pony Trekking Centre is based on a traditional working hill farm in Northumberland and is surrounded by miles of beautiful moorland and wildlife. There are various treks available to suit all abilities, riding over moorland and through dales on their cobs and native type ponies.

www.sinderhopeponytrekking.co.uk



SWIMMING

Our guests can enjoy the pool at Matfen Hall. Please be sure to book in advance by contacting our reception team in order to avoid disappointment, but please be aware that children are only allowed to visit at certain times. For more information, please contact our Reception Team. We are also within easy reach of Wentworth Leisure Centre in Hexham where you can enjoy swimming lessons, pool fitness classes and fun sessions for families.

FALCONRY DAYS

Take the opportunity to get up close to a range of owls, hawks, eagles, falcons and vultures with an experience day at the Falconry Days activity centre, where you can take part in flying a variety of different birds yourself. A great hands-on experience that all the family can enjoy.

www.falconrydays.com

STARGAZING

At an impressive 572 square miles, Northumberland International Dark Sky Park is Europe's largest area of protected night sky and officially England's best spot to enjoy star gazing, having been awarded Gold Tier designation by the International Dark Sky Association. Located in the heart of Northumberland International Dark Sky Park is Kielder Observatory, where you can explore the night sky using their incredible telescope. With an exciting programme of astronomical events throughout the year, there's something for all ages to enjoy.

BIRD WATCHING

Northumberland offers some of the best bird-watching spots in the country. Northumberland National Park and the North Pennines are a great place to see black grouse, golden plover and other moorland specialities, like the curlew with its evocative haunting call, and you'll find crossbills and secretive goshawks in woodlands like Kielder Water & Forest Park. A pair of ospreys has also hatched chicks in the Park for the last two years running – a record first time this has even been recorded in Northumberland. The county's rivers are home to dipper, goosander, common sandpiper and grey wagtail.

Further afield, the Farne Islands are home to terns, puffins, razorbills, kittiwakes, shags and guillemots and from close-by Coquet Island you can catch a glimpse of Britain's rarest breeding seabird, the Roseate Tern. Spring and autumn denote the migration periods and throughout winter, Holy Island and Lindisfarne NNR host the Svalbard-breeding population of Pale-bellied Brent Geese.

CYCLING

The wondrous nature, quiet roads and dramatic scenery of Northumberland makes it perfect for both road cycling and family day rides. Mountain bikers can also enjoy the Park's purpose-built trails or bridleways. Or why not explore Hadrian's Wall on two wheels? With its dramatic scenery, quiet trails and unique historic sites, there's no better route.

24-25



FOR THE KIDS

Your future memories of traditional family holidays begin here. Located in the beautiful Northumberland countryside, Chesters Stables is the perfect place to create wonderful family moments you'll cherish forever.

All of our Stable Suites are child-friendly and can be equipped with cots, high chairs and extra bedding upon request. Children are also warmly welcomed at our sister hotel, Matfen Hall, where they can enjoy seasonal events, children's menus and access to the swimming pool (at certain times) as well as superb golf facilities. Matfen Hall has something for the whole family.

Please contact our reception team to book an experience at Matfen Hall and to keep you up to date with the latest events.

A NATURAL PLAYGROUND

Our local countryside surroundings are a natural playground for children, with activities ranging from nature trails, horse riding, cycling and much more.

Let them burn off steam on a walk through the enchanting gardens at Matfen Hall, discover the rich history of the Roman Empire on our doorstep, or explore our beautiful countryside surroundings on a family bike ride. There's an abundance of cycle routes suitable for all ages in the local area, including Hexham, Corbridge, Northumberland National Park and Hadrian's Wall.



EUROPE'S LARGEST MAN-MADE LAKE

Slightly further afield you'll find Kielder Water and Forest Park, home to Europe's largest man-made lake and England's largest forest. With its own castle, and more than 100 miles of mountain bike trails as well as walking trails, water sports, wildlife and Kielder Observatory, it's the perfect place for an action-packed day of activities. Or, if the weather's looking promising, why not visit the nearby coast and enjoy a day at the seaside? Whether you're trying to fill a day or a week, there's something for all ages to enjoy at Chesters Stables.



USEFUL INFORMATION

APP

Be the first to hear about events at Matfen Hall and Chesters Stables with our easy to use app. Discover app-only offers and book your next experience with us quickly and easily.



AMENITIES

You may have noticed a few useful goodies placed around your Stable Suite. These little luxuries are yours to enjoy during your stay with us.

BREAKFAST

Although your suite is fully equipped for self-catering, you are welcome to reserve a table for breakfast at Matfen Hall. Please contact Reception for more information and to book.

CELEBRATING

Here to celebrate a special occasion? Let us help you do it in style. All across the estate we have particular locations suited to every moment and each occasion. Our team will be happy to help and advise you on little treats and touches – everything from a special meal to the perfect bottle of champagne – which will help make an occasion even more memorable.

CHECK-IN, CHECK-OUT

Check-in is at 3:00pm and check-out is strictly 10:00am. If you'd like to arrive a little earlier or stay a little longer (and who could blame you), please contact Reception on 01661 886 500 and we'll do our best to accommodate you.

DINING

We welcome our self-catered guests to book a table and dine with us at Matfen Hall, in any of our restaurants. Please note, however, that guests must pay for dining at the Hotel at the time of their booking, and this cost cannot be transferred to their suite.

DOGS

We offer four dog-friendly Stable Suites to accommodate four-legged members of the family. Please keep your dog on a lead when exploring our grounds and always clean up after them. For safety purposes, we also ask that you do not leave your dog alone in your Stable Suite at any time. Please do not allow your dogs on any of the furniture or in any of the beds at any time. Guests are asked to adhere to the guidelines listed in the terms and conditions regarding dogs on furniture as failure to comply will result in excess cleaning charges.

EXCURSIONS

Contact Reception should you wish to arrange an excursion. Please note, booking times may be required.



FIRE SAFETY RULES

In the event of a fire please leave your Stable Suite and ensure all windows and doors are closed to contain the fire.

Each Stable Suite is fitted with a fire blanket and a multi fuel extinguisher. These are both located in the kitchen.

Please note, penalties for mis-use of the fire equipment will apply.

A few safety tips:

- Stay calm.
- Do not collect your personal effects.
- Head for the nearest Fire Assembly Point.
- If you get trapped in your Stable Suite, use wet towels to keep the smoke out of your nose and mouth. Contact 999 immediately.

GAMES

We have a selection of boards games available for guests to enjoy, including all of the classic family favourites. We ask that you leave these in your stable suite for future guests to enjoy.

GOURMET EXPERIENCES

Contact the reception team at Matfen Hall to reserve and enjoy a Gourmet Experience in one of our 4 restaurants. While Emerald Restaurant offers a seasonal Tasting Menu, Cloisters Restaurant and Bar provides a wonderful à la carte experience. For beautiful yet more relaxed dining, visit Keepers and, for distinctive Afternoon Teas, visit The Orangery, our dedicated tea lounge.

Our chefs use a range of local farmers and suppliers as well as our own produce to create unforgettable menus.

Chesters Stables is perfectly situated within 10 miles of Restaurant Pine and Hjem, both of whom have received one Michelin star. We are also 25 miles from Newcastle city centre, where there is an abundance of excellent restaurants and gastronomic experiences to please all palates.

GYM AT MATFEN HALL HOTEL

Guests of Chesters Stables are able to use the gym facilities at Matfen Hall. You must report to the main hotel reception. Please note that the gym is open daily from 6.30am to 10pm.

Children under the age of 18 are not permitted to use the gym.



LOST & FOUND

Sometimes things show up in the most unexpected places. Please call Reception to find out if they have managed to locate something you have misplaced.

SERVICE

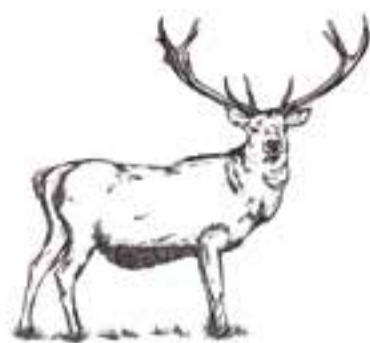
Your stable suite will be made up ready for your arrival. If you require any servicing during your stay this can be arranged at additional cost. Please contact Reception to arrange this.

SMOKING

We operate a strict no smoking policy in Chesters Stables. Smoking is only permitted in designated outdoor smoking areas, which have been clearly marked for your convenience.

THE RETREAT AT MATFEN HALL

Let yourself be enveloped by the rich scents of Germaine de Capuccini or Natura Bissé as our trained masseur eases away the stresses and strains of modern living in our treatment room. If you wish to enjoy a treatment at our exclusive spa, please be advised that booking in advance is essential. Retail products are also available to purchase.



TIPPING

The team at Chesters Stables are wholly dedicated to making your stay as memorable as possible. If you'd like to show your appreciation, we suggest contributing to individual team members at your discretion.

WIFI

Check your email or just browse the net with our complementary WiFi, available in all Stable Suites. Simply log in to our WiFi using the password '**walwickhall**'.

Please be aware due to the nature of the building and its rural location and your network coverage you may experience issues with reception. We would recommend where possible to use WIFI calling on your phone. Please also note that whilst we have the fastest possible WIFI in this area, that speeds may be reduced at peak times.

LOGS AND KINDLING

All units with the exception of the Carriage House and the Clocktower (which have gas fires) have log burning stoves, which are supplied with their first fire. Additional logs and kindling can be purchased at additional cost. Please contact reception to arrange this.



ON YOUR DOORSTEP

There's an abundance of great produce available on our doorstep. From artisan cheeses to supermarket staples, we've put together a list of essential suppliers to help you find what your looking for.

LOCAL SHOPS

Humshaugh Village Shop

Humshaugh, Hexham NE46 4AG

Mon-Fri 7.30-1pm, Thu 6pm-7pm

Sat 7.30am-12 noon

Sun 9am-12 noon

Bank Hol 9am-11am

1 miles (2 min drive)

Wark Village Farmstores

Hexham Rd, Wark, Hexham

NE48 3LR

5.3 miles (15 min drive)



DELI

Deli at Number 4

Beaumont Street, Hexham
NE46 3LZ
6 miles (14 min drive)

The Corbridge Larder

18 Hill St, Corbridge NE45 5AA
8.6 miles (16 min drive)

BAKERY

Grants Artisan Bakery

1 Market Pl, Corbridge NE45 5AW
8.5 miles (15 min drive)

BUTCHER

JD Hall Family Butchers

2 Hill St, Corbridge NE45 5AA
8.6 miles (16 min drive)

FARM SHOPS

Brockbushes Farm

Corbridge, Northumberland
NE43 7UB
11 miles (17 min drive)

North Acomb Farm Shop

Bywell, Stocksfield,
Northumberland NE43 7UF
12.3 miles (18 min drive)

TAKE-AWAY

Saathi (Indian)

Sit in or Take Away
28 Priestpopple, Hexham NE46 1PQ
T 01434 603509
6.3 miles (14 min drive)

Acomb Tandoori (Indian)

Delivery Service
Acomb, Hexham NE46 4SA
T 01434 609990
4.2 miles (9 min drive)

New Golden Rice (Chinese)

Collection
44 Preist Popple, Hexham NE46 1PQ
T 01434 607878
6.5 miles (14 min drive)

Paxton Fish & Chip Shop

Sit in or Take Away
15 Market Place, Hexham NE46 1QX
T 01434 603767
7.5 miles (20 min drive)

SUPERMARKETS

Waitrose

Wentworth Park, Wentworth Pl,
Hexham NE46 3PJ
6 miles (12 min drive)

SPAR

Rotary Way, Bridge End,
Acomb, Hexham NE46 4DL
6 miles (14 min drive)

Aldi

Haugh Lane Industrial Estate,
Hexham NE46 3PU
6.3 miles (14 min drive)

Tesco

Alemouth Road, Hexham
NE46 3PJ
6 miles (12 min drive)

Co-op

Hexham, Westfield, NE46 3BH
7am-11pm (7 days)
5 miles (12 min drive)

CHESTERS STABLES TERMS AND CONDITIONS

1. **A booking deposit of 25%** is required to secure your Chesters Stable if made more than 6 weeks in advance. **Full payment** is required if booking within 6 weeks of arrival.
2. **Reservations and Payment of Rentals:** Telephone reservations **MUST** be confirmed by payment of deposit, or final balance immediately. At present we can accept payment via bank transfer or credit card. Reservations are considered confirmed only upon receipt of the reservation deposit and subject to the acceptance of the reservation.
3. **The balance** of your accommodation must be paid at least **6 weeks** before your arrival date and we will contact you to remind you. Failure to pay the final deposit will result in the loss of your reservation and no refund will be made.
4. **Cancellations:** You have 48 hours after payment of deposit to cancel your booking, after which time any booking that is cancelled the full rental, or deposit is **NOT** refundable. All cancellations must be confirmed in writing and received before the due date.
5. **Cancellation and Curtailment Insurance:** It is strongly recommended that insurance be taken out for all bookings. Having to cancel your holiday for whatever reason is hard enough but the loss of deposit or total rental can come as an additional setback. To minimise this unfortunate occurrence, you should take out Holiday Insurance. When you reserve your holiday property you are entering into a legally binding contract. If you are unable to take your holiday property, then you will be liable to pay a Cancellation Charge and this could amount to the total cost of your holiday.
6. **Period of Let:** Rentals begin at 3.00pm on the day of arrival and end at 10.00am on the day of departure. Any delayed departure may incur additional charges at our reasonable discretion.
7. **Keys:** You will be sent your security code for the door lock 24 hours prior to arrival. Any lost keys or unreturned keys will result in a £100.00 fine.
8. **Cleaning:** The Stable will be cleaned before your arrival and it is expected that the private ownership of the Stable will be respected and that it will be left in a clean and tidy manner. If additional cleaning is required then charges may be incurred to cover additional costs.
9. **Damages:** If there are any "accidents" or breakages during the stay please make a note and leave in the suite for the housekeepers. You will be required to pay for replacements.
10. **Previous Damages:** If for whatever reason there has been damage caused in the Stable by previous guests and there are items/facilities missing, we will always do our utmost to have these resolved before your arrival. If they cannot be repaired/replaced by the time of your arrival then we cannot be held responsible for this. If in the rare occasion that this happens we will contact you as soon as possible to make you aware
11. **Restrictions on Rental:** The owners reserve the right to refuse rentals or terminate a rental for improper use or unacceptable behaviour. Rentals will not be accepted in respect of any guest under 21 years old. It is also as condition of booking that no Stable can be sub-let to a Third Party by the Principal Guest. If this is found to be the case, the Third Party will have no legal right of occupancy and will be required to vacate the suite. Guests right to occupy the property may be forfeited without compensation if;
1. Any activity takes place which is deemed illegal or may cause unreasonable damage, noise or disturbance.
2. Smoking takes place in the property.
3. More guests than declared at the time of booking take up occupation. Maximum occupancy includes infants/ children and cannot exceed this.
12. **Dissatisfaction:** Should a guest be dissatisfied for whatever reason with the accommodation secured they must notify the Stable Owners, within 2 hours of arrival. The Guest must also notify the owners immediately of any damage or defect detected during their stay. It is important that this is done whilst guests are still at the property so an on the spot investigation can be carried out fairly and remedial action taken if required and where possible. Failure to do so may result in the Guest being liable to any damages or defects.
13. **Pets:** Family pets can be taken to 4 of the Stables but must sleep in their own beds, not those at the Stable. Pets are not allowed on the furniture at the Stable and a cleaning charge of £30 per dog per day will be charged. Dogs should not be left unattended. Must be kept on a lead and prohibited from fouling areas around the Stables. Any fouling must be cleaned up by the Dog's owner and disposed of in the dog waste bin located in the access area to the bins. Please note the linen and towels provided are not for pet use. Any dogs not declared at time of booking and found to have been in the suite, will result in an additional charge which will be taken from the card supplied at booking.
14. **Bed Linen:** Bed linen and towels for maximum occupancy are provided in the Stables. Please remove Bed Linen after your stay and leave on bedroom floor and Towels in the Bath.
15. **Cots and High Chairs:** Cots and High Chairs must be pre-booked prior to arrival. Bed linen and mattress are provided for cots. Based on availability.

16. **Liability and responsibility:** The owners cannot be held responsible or accept any liability for loss, damage or injury sustained whilst on the properties. Please ensure you take all of your belongings with you, we will do our best to return any items found. (see point 26.)
17. **Exclusion of The Rent Act:** The contract effected on confirmation of reservation relates to a holiday let only and is therefore not an assured tenancy in terms of Housing Act. This confers on the guest the right to occupy the property for the period agreed for holiday purposes only, in terms of Schedule 4 Section of the aforementioned Act.
18. **Winter:** It must be appreciated that the Stables are situated in Northumberland, where sometimes the weather can be changeable. You must satisfy yourself that your clothing and footwear is adequate for any outdoor activity and you are properly equipped for the journey to the Stables. As the Stables are in a rural area we recommend that you bring a torch.
19. **Adverse Travel Conditions:** In the event of road closure due to adverse weather conditions or any form of 3rd party industrial action the owners cannot be held responsible for non-arrival of guests at the Stables and no refunds will be given.
20. **Utilities:** Any failure of Utility Services to any suite, e.g. electricity, water supply, wastewater services, TV signal, WiFi, refuse collection, oil or log delivery by third-party suppliers which is totally beyond the control of the Stable owners. The owners cannot be held responsible in any way and no refunds will be given in the event of any supply or service failure. Please note that our WIFI is the fastest possible available in this area.
21. **Toiletries:** We supply each Suite/Apartment with a starter bottle of Milk, a selection of tea and coffee, hotel style bathroom toiletries and two toilet rolls per bathroom 2 dishwasher tablets and 2 washing machine tablets free of charge. We expect guests to please provide all other provisions for their stay. A reminder that Chesters Stables is self catering and additional items are chargeable and not expected.
22. **Smoking:** We request that you do not smoke in any of the Stables. External ashtrays are provided and we ask you not to throw your cigarette butts into the yard areas. Anyone found to have been smoking within the Stable will receive an automatic fine of £200.00. If you are smoking outside please ensure the external doors are closed to prevent any smoke entering the property and setting the fire alarm off.
23. **Candles:** Due to the high fire risk, candles are not allowed in the suite.
24. **Items left in Suite:** A minimum administration fee of £5.00, plus any postage & packing will be levied for return of items left in the Stables after your stay.
25. **Parking** – Loading and unloading is permitted in front of your stable, then all cars must be parked in the designated car parking areas signed A,B or C. Please do not park in front of any doorways on site as access is required at all times.
26. **Rubbish** – Please make sure all rubbish items are correctly disposed of in the correct Refuse Bins. Guests are asked to empty bins into the general waste bin store. Failure to do so will incur a charge of £10.00.
27. **Terms and Conditions:** The owners reserve the right to change any of the specifications of the Stable at any time. Any changes in terms & conditions will appear on the website.
28. **Extraordinary Circumstances:** Guests should be aware that the Stable is privately owned, for events totally beyond our control, e.g. destruction of property due to flood, fire, earthquakes or acts of God; or that the property is inhabitable due to irreparable damage or on Health & Safety issues that could not reasonably have been foreseen; or because of sale or withdrawal of property by the owners. Any arising issues regarding refund of rentals in such cases will be a matter contractually between the guest and the suite owners.
29. **COVID-19:** The COVID-19 pandemic and subsequent restrictions are out of our control at Matfen Hall and our guests. Where government guidelines force full or partial closure of our restaurant, hotel or Chesters Stables then any deposits and bookings will become fully transferable to a future date and supersede the specific booking terms and conditions of any individual reservation. Should the future date carry higher charges for products or services then additional amounts will need to be paid as part of the normal deposit process. For example, should a midweek booking be cancelled and then rebooked for a weekend, then additional charges will apply. Future dates may have a minimum length stay required.



CHESTERS STABLES

AT HADRIAN'S WALL

